



CreativeRealities 

Safe Space Solutions

QUICK START GUIDE

Temperature Inspection Device and Platform

Creative Realities | proprietary and confidential June 2020
Please contact us at support@cri.com or 1-888-369-3629 at any time

Getting Started

Follow the steps below to begin using your Thermal Mirror:

1. Connect the device to a network using an Ethernet cable
 - a. If using a Wi-Fi connection, please refer to our full User Guide
2. Connect the provided power supply, and the device will automatically power up
3. The Thermal Mirror application will load
4. To configure device settings
 - a. Connect mouse to device
 - Click middle button
 - Enter default PW
 - b. Select application settings
 - Select device name settings
 - Type in company name
 - Click save
 - c. Select body temperature setting
 - Select temperature display Fahrenheit or Centigrade
 - Select body temperature alarm to off
 - Select unknown visitor mode on
 - Click save
 - d. Restart device
5. Confirm that the device detects your face and displays your temperature, by placing your face within the frame at a distance of 20-30 inches (50-70cm)
6. For additional information pertaining to the Platform Portal, Configuration Settings or Employee Management, please refer to our full User Guide

Having Trouble?

The Creative Realities team is always available and ready to help you return to the workplace with confidence. If you have any questions or concerns, please contact us.

By Email: support@cri.com

By Phone: Toll-free: 1-888-369-3629